

### **RiskMap** Process for determining the IT risk landscape

ISACA RoundTable October 2012

Kay Behnke







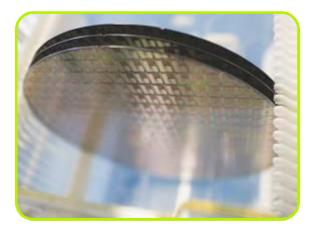
# **NXP Semiconductors**

NXP Semiconductors N.V. (Nasdaq: NXPI) provides High Performance Mixed Signal and Standard Product solutions that leverage its leading RF, Analog, Power Management, Interface, Security and Digital Processing expertise.

- Headquarters: Eindhoven, The Netherlands
- Employee base: approximately 25,000 employees working in more than 25 countries with research and development activities in Asia, Europe and the United States, and manufacturing facilities in Asia and Europe
- Net sales: \$4.2 billion in 2011, over 62% of our sales are derived from the Asia Pacific region (incl. Japan)
- Customers: Leading OEMs worldwide







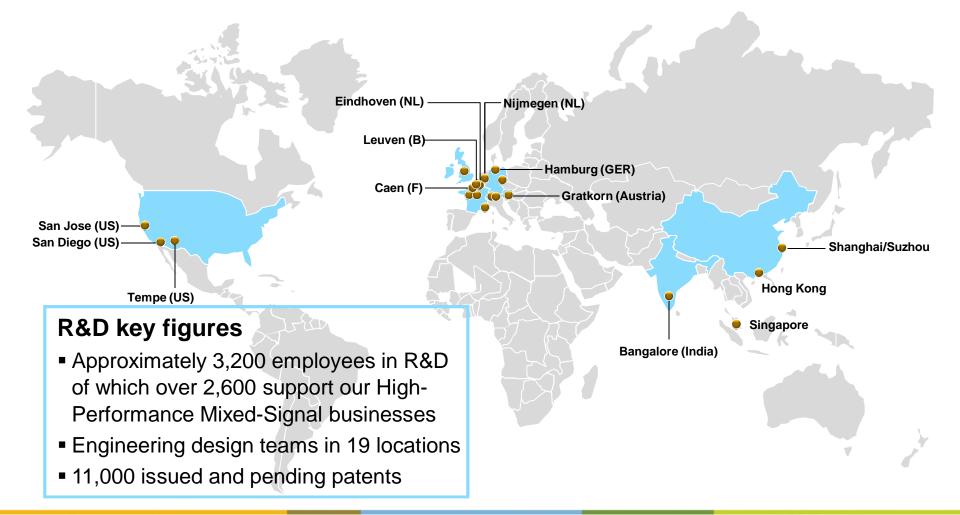
# Key macro growth drivers in electronics

Energy Efficiency	<ul> <li>Efficient power conversion and low stand-by power</li> <li>Energy-saving lighting and back-lighting</li> <li>Energy conservation through demand side management</li> <li>Electric/lighter vehicles, intelligent traffic management</li> </ul>
Connected Mobile Devices	<ul> <li>Proliferation of mobile data usage, wireless infra build-out</li> <li>Smart mobile devices: always-on, multimedia, location-based</li> <li>Connected car, many broadcast &amp; connectivity standards</li> <li>New user interfaces (e.g., touch, joystick)</li> </ul>
Security	<ul> <li>Secure mobile transactions and secure identity</li> <li>Authentication, tagging and tracking</li> <li>Car and home access, security &amp; remote diagnostics</li> <li>Radar and (body) scanning installations</li> </ul>
Health	<ul> <li>Personal healthcare and portable emergency devices</li> <li>Connected hearing aids and implantable devices</li> <li>Car safety &amp; comfort</li> <li>Electronic diagnostics</li> </ul>



# Strong innovation track record dating 50+ years

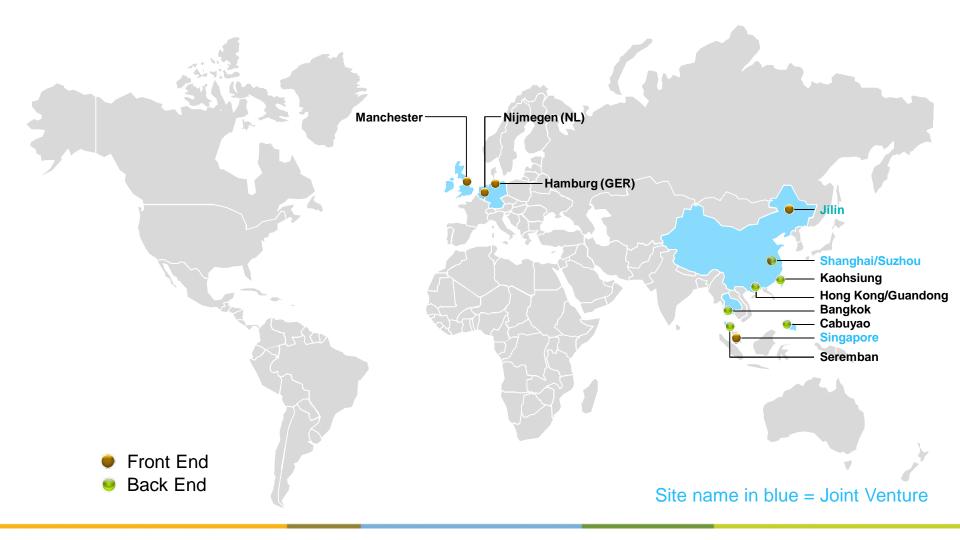
Focused investment of over \$550 million per year in R&D





# World class manufacturing capabilities

Differentiated process technologies and competitive manufacturing







For more information about NXP: www.nxp.com

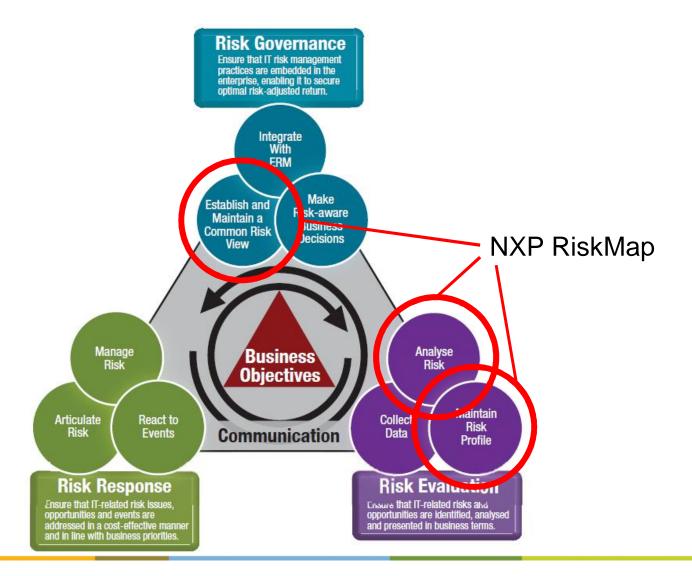


# **Objectives**

Inventory	Criticality	Mapping	Risk Profiles
Information assets within business processes	CIA Classification standard	Information assets to IT infra / apps	Risk profile of IT infra / apps



# **RiskIT Framework (ISACA)**





# Process steps (RiskMap 1.0)





# Add-Ons (RiskMap 2.0)





### **Process step**

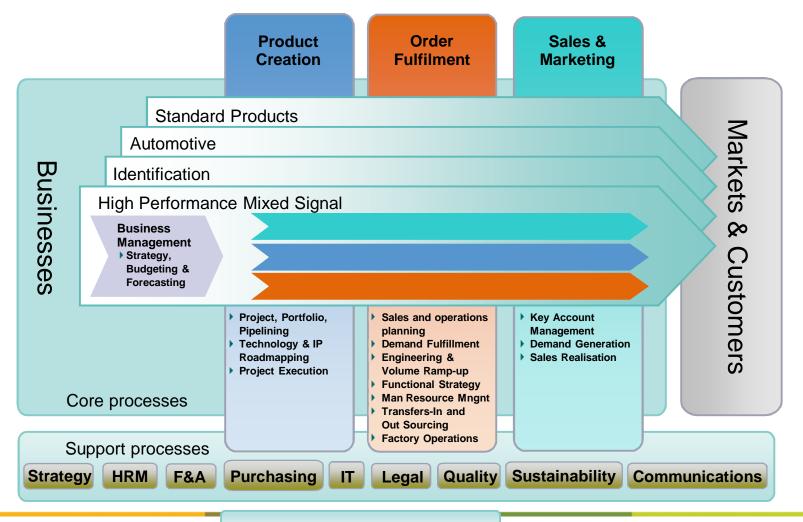
#### Preparation

#### Buy-in from business process owners

# Severity rating criteria

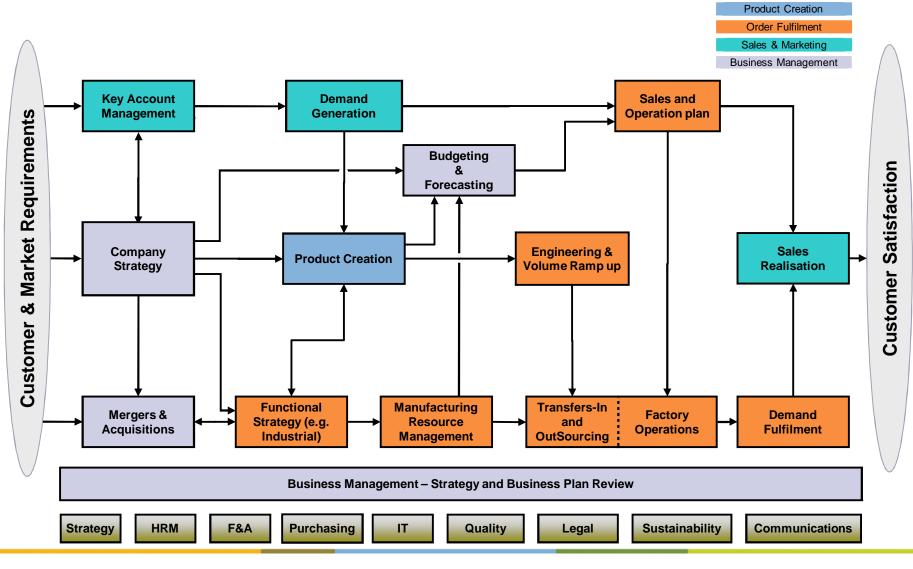


## **Business processes**



**Management Team** 

# **NXP Processes and Main Linkages**







# Expressing impact in business terms

CobIT Information Criteria	Balanced Scorecard (BSC)	COSO ERM	FAIR	ISF
Effectiveness Efficiency Confidentiality Integrity Availability Compliance Reliability	Financial Customer Internal Growth	Strategic Operations Reporting Compliance	Productivity Response Replacement Competitive advantage Legal Reputation	Finance Operations Customer Employee



# Expressing impact in business terms

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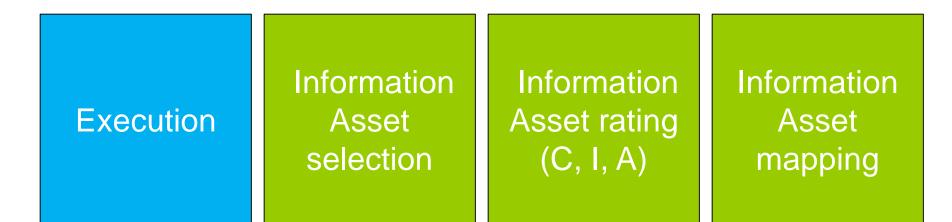


# Severity rating criteria

Pror	perty of information			Sev	erity rat	ing	
		Business impact type	ļ		n, B-High, ow, E-Very		١,
Ref.	Impact		A Very high	B High	C Medium	D Low	E Very low
Finar	ncial						
F1	Loss of sales, orders or contracts	Financial impact	20% +	11% to 20%	6% to 10%	1% to 5%	Less than 1%
F2	Loss of tangible assets (e.g. fraud, theft of money, lost interest)	Financial impact	\$30m+	\$1m to \$30m	\$100K to \$1m	\$10K to \$100K	Less than \$10K
F3	Penalties/legal liabilities (e.g. breach of legal, regulatory or contractual obligations)	Financial impact	\$30m+	\$1m to \$30m	\$100K to \$1m	\$10K to \$100K	Less than \$10K
F4	Unforeseen costs (e.g. recovery costs)	Financial impact	\$30m+ \$1m to \$30m		\$100K to \$1m	\$10K to \$100K	Less than \$10K
F5	Depressed share price (e.g. sudden loss of share value)	Loss of share value	25% +	11% to 25%	6% to 10%	1% to 5%	Less than 1%



### **Process step**





# Rating of information assets (1)

Key Business process	Business process	Information Type	<i>disclosed</i> without	Information is <i>modified</i> without authorization	is <b>unavailable</b>	is <b>unavailable</b>
Sales & Marketing	Key Account Management	Customer Ranking				
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements				
Sales & Marketing	Demand Generation	Pricing & Quoting				
Sales & Marketing	Demand Generation	Customer Forecast				
Sales & Marketing	Sales Realization	Customer Contracts				
Sales & Marketing	Sales Realization	Design Win				



# Rating of information assets (2)

Key Business process	Business process	Information Type	Information is <i>disclosed</i> without authorization	Information is <i>modified</i> without authorization	is	Information is unavailable for 1 day
Sales & Marketing	Key Account Management	Customer Ranking	Medium	Low	Low	Low
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements	High	Medium	Low	Low
Sales & Marketing	Demand Generation	Pricing & Quoting	Very High	Very High	Low	High
Sales & Marketing	Demand Generation	Customer Forecast	High	High	Low	Low
Sales & Marketing	Sales Realization	Customer Contracts	High	High	Low	Low
Sales & Marketing	Sales Realization	Design Win	High	Low	Low	Low



# Mapping of information assets to applications (1)

Key Business process	Business process	Information Type	Appl A (CLASS)	Appl B (i2)	Appl C (B2B)	Appl D (CRM)
Sales & Marketing	Key Account Management	Customer Ranking	х	х		
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements				х
Sales & Marketing	Demand Generation	Pricing & Quoting	X		X	
Sales & Marketing	Demand Generation	Customer Forecast		x	X	
Sales & Marketing	Sales Realization	Customer Contracts				x
Sales & Marketing	Sales Realization	Design Win			X	х



# Mapping of information assets to applications (2)

Key Business process	Business process	Information Type			pi A Ass				ol B 2)	}			ol C 2B)			App (CF		
Sales & Marketing	Key Account Management	Customer Ranking	м	L	L	L	М	L	L	L								
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements													Η	М	L	L
Sales & Marketing	Demand Generation	Pricing & Quoting	νн	VH	L	н					٧Н	VH	L	н				
Sales & Marketing	Demand Generation	Customer Forecast					н	н	L	L	н	н	L	L				
Sales & Marketing	Sales Realization	Customer Contracts													Н	Н	L	L
Sales & Marketing	Sales Realization	Design Win									H	L	L	L	Н	L	L	L



# Mapping of information assets to applications (3)

Key Business	Business process	Information Type	Appl A (CLASS)				Appl A (CLASS)				,	Appl B (i2)																		,	App (B2	ol C 2B)			App (CF		
process	process		VH	VH	L	н	н	н	L	L	νн	νн	L	н	н	н	L	L																			
Sales & Marketing	Key Account Management	Customer Ranking	м	L	L	L	м	L	L	L																											
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements													н	Μ	L	L																			
Sales & Marketing	Demand Generation	Pricing & Quoting	٧Н	VH	L	н					νн	νн	L	н																							
Sales & Marketing	Demand Generation	Customer Forecast					н	н	L	L	н	н	L	L																							
Sales & Marketing	Sales Realization	Customer Contracts													н	Η	L	L																			
Sales & Marketing	Sales Realization	Design Win									н	L	L	L	Н	L	L	L																			



### **Process step**

Calibration

#### Information Asset calibration

#### Application criticality verification

# NP

# Mapping of information assets to applications – after calibration

Key Business	Business process	Information Type	Appl A (CLASS)									Appl C (B2B)					Appl D (CRM)				
process	process		VH	νн	L	н	н	н	L	L	н	VH	¢	н	н	н	L	L			
Sales & Marketing	Key Account Management	Customer Ranking	М	L	L	L	м	L	L	L											
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements													Η	М	L	L			
Sales & Marketing	Demand Generation	Pricing & Quoting	νн	νн	L	н					νн	νн	L	H							
Sales & Marketing	Demand Generation	Customer Forecast					н	н	L	L	н	н	L	L							
Sales & Marketing	Sales Realization	Customer Contracts													Η	Η	L	L			
Sales & Marketing	Sales Realization	Design Win									н	L	L	L	Η	L	L	L			

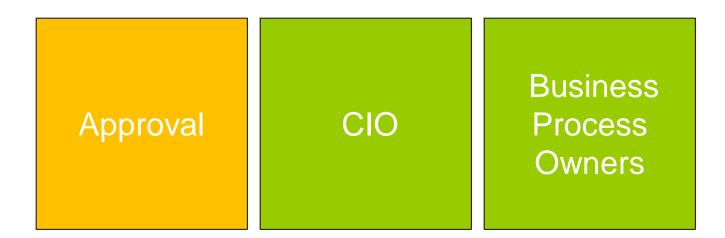


# Mapping of information assets to applications – after calibration

Key Business	Business process	Information Type	Appl A (CLASS)									Appl C (B2B)				Appl D (CRM)					
process	process		VH	νн	L	н	н	н	L	L	н	М	¢	н	н	н	L	L			
Sales & Marketing	Key Account Management	Customer Ranking	м	L	L	L	м	L	L	L											
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements													н	Μ	L	L			
Sales & Marketing	Demand Generation	Pricing & Quoting	νн	νн	L	н					νн	νн	L	Н							
Sales & Marketing	Demand Generation	Customer Forecast					н	н	L	L	н	н	L	L							
Sales & Marketing	Sales Realization	Customer Contracts													н	H	L	L			
Sales & Marketing	Sales Realization	Design Win									н	L	L	L	н	L	L	L			



### **Process step**





### **Status**

#### 7 business domains

# 14 business processes

# 51 business applications

# 56 information assets



### Usage

#### Project / Audit priorities

#### Risk disclosure

# Security baseline

#### Monitoring & Control



# Add-On

#### Information Classification

#### Information Classification Standard

Information Asset Inventory



## **Classification categories**





# **Classification example**

		Classification				
Process	Information	COMPANY PUBLIC	COMPANY INTERNAL	COMPANY CONFIDENTIAL	COMPANY SECRET	
Holding						
	NXP legal entity/ reporting entity structure and changes to it		x			
	Debt/Equity before publication of financial results	x		x		
	Stock Based compensations			x		
	Earnings per share	x			x	
	Group Equity	x			x	
	Annual report/ Quarterly report related disclosures	x			x	
	M & A transactions	x			x	



# Rating of information assets (1)

Key Business process	Business process	Information Type	Public	Internal	Confiden- tial	Secret
Sales & Marketing	Key Account Management	Customer Ranking				
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements				
Sales & Marketing	Demand Generation	Pricing & Quoting				
Sales & Marketing	Demand Generation	Customer Forecast				
Sales & Marketing	Sales Realization	Customer Contracts				
Sales & Marketing	Sales Realization	Design Win				



# Rating of information assets (2)

Key Business process	Business process	Information Type	Public	Internal	Confiden- tial	Secret
Sales & Marketing	Key Account Management	Customer Ranking			x	
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements		X		
Sales & Marketing	Demand Generation	Pricing & Quoting			x	
Sales & Marketing	Demand Generation	Customer Forecast				х
Sales & Marketing	Sales Realization	Customer Contracts			x	
Sales & Marketing	Sales Realization	Design Win			X	



# Mapping of information assets to applications (1)

Key Business process	Business process	Information Type	Appl A (CLASS)	Appl B (i2)	Appl C (B2B)	Appl D (CRM)
Sales & Marketing	Key Account Management	Customer Ranking	X	x		
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements				x
Sales & Marketing	Demand Generation	Pricing & Quoting	X		Х	
Sales & Marketing	Demand Generation	Customer Forecast		x	Х	
Sales & Marketing	Sales Realization	Customer Contracts				x
Sales & Marketing	Sales Realization	Design Win			X	x



# Mapping of information assets to applications (2)

Key Business process	Business process	Information Type	Appl A (CLASS)	Appl B (i2)	Appl C (B2B)	Appl D (CRM)
Sales & Marketing	Key Account Management	Customer Ranking	Confiden- tial	Confiden- tial		
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements				Internal
Sales & Marketing	Demand Generation	Pricing & Quoting	Confiden- tial		Confiden- tial	
Sales & Marketing	Demand Generation	Customer Forecast		Secret	Secret	
Sales & Marketing	Sales Realization	Customer Contracts				Confiden- tial
Sales & Marketing	Sales Realization	Design Win			Confiden- tial	Confiden- tial



# Mapping of information assets to applications (3)

	Business	Information Type	(CLASS) (i2)	Appl B (i2)	Appl C (B2B)	Appl D (CRM)
	process	mormation type	Confiden- tial	Secret	Secret	Confiden- tial
Sales & Marketing	Key Account Management	Customer Ranking	Confiden- tial	Confiden- tial		
Sales & Marketing	Demand Generation	Customer Opportunity / Requirements				Internal
Sales & Marketing	Demand Generation	Pricing & Quoting	Confiden- tial		Confiden- tial	
Sales & Marketing	Demand Generation	Customer Forecast		Secret	Secret	
Sales & Marketing	Sales Realization	Customer Contracts				Confiden- tial
Sales & Marketing	Sales Realization	Design Win			Confiden- tial	Confiden- tial

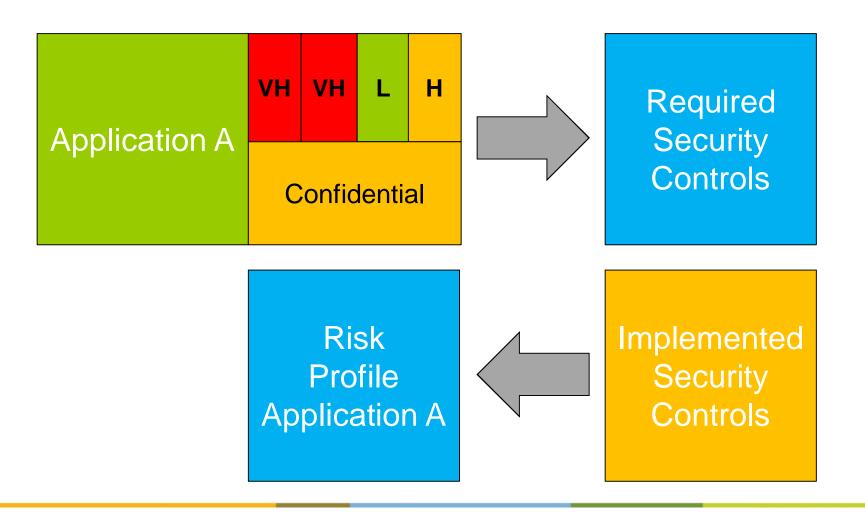


# Add-On





## Gap analysis





# Where can I store my data?

Application	Public	Internal	Confidential	Secret
Collabnet	V	V	V	×
Enovia	$\checkmark$	$\checkmark$	$\checkmark$	×
DesignSync	$\checkmark$	$\checkmark$	<b>V</b>	×
Office365	$\checkmark$	$\checkmark$	*	×
File Shares	$\checkmark$	$\checkmark$	×	×
Wiki	$\checkmark$	$\checkmark$	<b>V</b>	×
Email	$\checkmark$	$\checkmark$	*	×

\* No technical IP or Personal Employee information

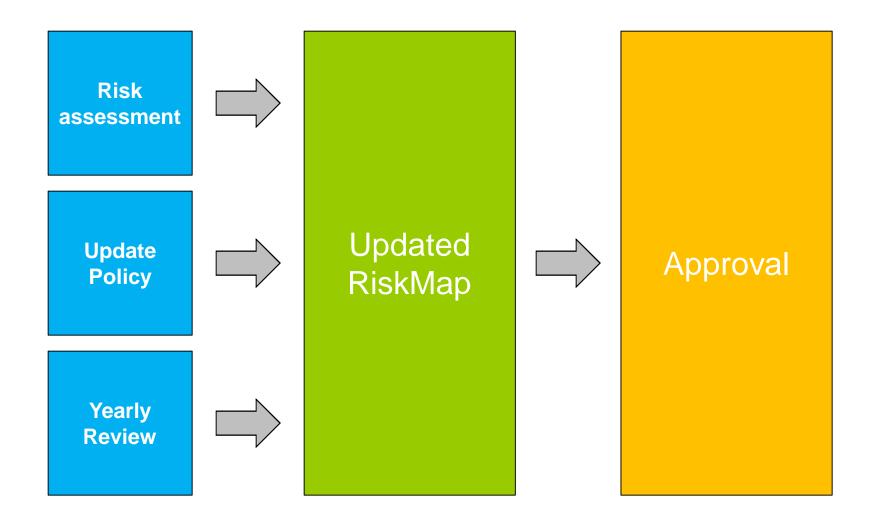


# Add-On



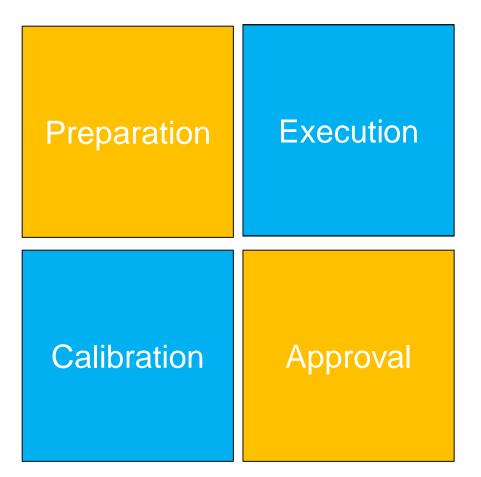


# **Review cycle**





## **Lessons learned**



- Management buy-in
- Business impact reference
- Uniformity (assets / rating)
- Moderation of workshops
- Start small, grow steady
- Calibration
- Approval
- Maintenance



